

# CAPABILITIES STATEMENT

Where language is no barrier.

#### **About Us**

European Interpreter Service is an interpretation and translation company whose mission is to provide accurate services to Limited or Non-English Speakers and the entities they communicate with, such as healthcare organizations, legal professionals, and small business with an essential principle – to offer our clients professional services which our clients can rely on.

### **Core Competencies**

- √ Face to face interpretation
- Medical interpreting
- Legal interpreting
- Translation and localization
- Virtual interpreting
- American Sign Language (ASL)
- OPI

### **Differentiators**

- Reputable interpretation/translation company
- More than 120 languages
- ✓ Interpreters and translators are trained, qualified, and compliant with HIPAA and Joint **Commission Compliance Standards**
- ✓ Scheduling that is flexible and agile
- ✓ Available at any time
- Extensive interpreter database

## **Corporate Data**

European Interpreter Service, Inc. 8613 Old Kings Road S, Suite 502 Jacksonville, FL 32217

**P:** (904) 866-4389 | **F:** (904) 516-7789 e-mail: i@europeaninterpreterservice.com web: europeaninterpreterservice.com

### **Point of Contact**

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#### **Past Performance**



















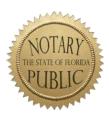


#### **Codes and Certifications**

CAGE Code: 8J7J6 **UEI: Z8KQBC6WLLM9** 

NAICS Codes: 541930, 561410, 561492, 512191, 541990





### **Past Performance**

MAYO CLINIC	Client: MAYO CLINIC IN JACKSONVILLE POC: Paola P. Guerrero, INT'L PATIENT REPRESENTATIVE, guerrero.paola@mayo.edu Date: 2012-present Turnover: \$1,809,987.91	
UFHealth UNIVERSITY OF FLORIDA HEALTH	Client: UF HEALTH GAINESVILLE POC: Anne Meiring, meiria@shands.ufl.edu Date: 2015-present Turnover: \$73,755.15	Client: SHANDS HOSPITAL JACSKSONVILLE  POC: Monique Curtis,  meiria@shands.ufl.edu  Date: 2012-2020  Turnover: \$644,490.19
Department of Pediatrics UNIVERSITY of FLORIDA	Client: UF DEPARTMENT OF PEDIATRICS - EARLY STEPS PROGRAM  POC: Sara Carter, Provider Liaison, Sara.Carter@jax.ufl.edu  Date: 2012-2019  Turnover: \$237,717.98	
Baptist Health	Client: BAPTIST PRIMARY CARE  POC: Rachel Anderson, rachel.anderson@bmcjax.com  Date: 2013-2017  Turnover: \$53,679.45	
AMERICA	Client: MTI AMERICA  POC: Elizabeth E. Pena, Translations Out of State Coordinator, epena@mtiamerica.com  Date: 2013-2017  Turnover: \$28,887.89	
Procare solutions	Client: PROCARE INC.  POC: Provider Relations, providerrelations@theprocare.com  Date: 2020-present  Turnover: \$16,327.15	
Transportation & Language Solutions	Client: AVO TRANSPORTATION AND LANGUAGE SOLUTIONS  POC: Wayne Kile, Revenue Cycle Manager, wkile@chooseavo.com  Date: 2020-2021  Turnover: \$10,263.74	
LSA	Client: LANGUAGE SERVICES ASSOCIATES  POC: Natasha Hopkins, nhopkins@lsaweb.com  Date: 2015-2020  Turnover: \$589,795.33	
ResMac	Client: RESMAC INC.  POC: Steve Carter, Branch Manager, steve.carter@stevecarteradvantage.com  Date: 2014-2016  Turnover: \$33,130.00	
BABEL T	Client: BABEL TOWER INC.  POC: Sandra Fernandez, S.Fernandez@babeltowerinc.com  Date: 2015-2017  Turnover: \$859,657.16	

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